



LIHEAP

Energy Assistance Program

LIHEAP stands for Low-Income Home Energy Assistance Program. It is designed for people in need of assistance with their energy costs, including electric, wood, coal, oil, gas, LP gas, and kerosene.

About the Program

We offer assistance to help families pay their energy bills. This payment is sent directly to your utility company to be credited on your account. If you qualify, you will receive a letter in the mail telling you the amount of the credit that has been applied.

Once our finance department receives your processed application they request funding from the Tennessee Housing Development Agency (THDA) so we may credit your account. We receive over 11,000 applications annually.

It is extremely important that you **PAY YOUR BILL** while you're waiting to avoid disconnection. We can not pay late fees.

For more information call (423) 246-6180 or visit helpingneighbors.com.

Priority is given to:

- Low-income/poverty level
- Energy burden
- Disabled
- Elderly
- Young Children under the age of 6
- Veterans
- Household size
- APS referral (Adult Protective Services)

Income Requirements

Household Size	Income Limit
1	Monthly \$2,345
2	Monthly \$3,067
3	Monthly \$3,788
4	Monthly \$4,510



Upper East Tennessee
Human Development Agency



Our Neighborhood Service Centers serve the 8 counties of Northeast Tennessee



1. Bristol Neighborhood Service Center

713 Volunteer Parkway, Suite G, Bristol, TN 37620

2. Carter County Neighborhood Service Center

1739 Highway 19E, Elizabethton, TN 37643

3. Greene County Neighborhood Service Center

1128 Tusculum Boulevard, Office C, Greeneville, TN 37745

4. Hancock County Neighborhood Service Center

1197 Main Street, Sneedville, TN 37869

5. Hawkins County Neighborhood Service Center

904 East Main Street, Suite 1, Rogersville, TN 37857

6. Johnson County Neighborhood Service Center

784 South Shady Street, Mountain City, TN 37683

7. Kingsport Neighborhood Service Center

301 Louis Street, Kingsport, TN 37660

8. Unicoi County Neighborhood Service Center

1413 N Main Avenue, Erwin, TN 37650

9. Washington County Neighborhood Service Center

125 E Jackson Boulevard, Suite 11A, Jonesborough, TN 37659

If you need assistance, we encourage you to visit one of the Neighborhood Service Centers located throughout our region. The centers are open Monday through Friday, from 8am to 4:30pm, and closed all federal holidays.



To contact your Neighborhood Service Center call (423) 246-6180.

Follow the prompts to reach the center in your county.



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