



# Weatherization

The Weatherization Assistance Program (WAP) enables low-income families to reduce their energy bills by making their homes more energy efficient. Funds are used to improve the energy performance of dwellings for families in need, using the most advanced technologies and testing procedures available in the housing industry.

The Weatherization Assistance Program (WAP) provides low-income households with free weatherization services. The program's goal is to improve the energy efficiency of homes. Doing so can help families save on heating and cooling costs while staying safe and healthy.

You can use WAP to improve your home's heating, cooling, and electrical systems. You can also use it to upgrade energy-consuming home appliances.

One of the primary factors affecting eligibility is income. Under DOE guidelines, households at or below 200% of the poverty income guidelines are considered eligible for weatherization services or if they receive Supplemental Security Income or Aid to Families with Dependent Children. In addition, each state or territory may elect to use the U.S. Department of Health & Human Services (HHS) Low-Income Home Energy Assistance Program criteria of 60% of state-median income.



Please remember that people who are most in need are often moved to the top of this list. Finally, if you rent, you must get permission from your landlord before workers can begin work on the house.



Upper East Tennessee  
Human Development Agency



For more information call (423) 246-6180  
or visit [helpingneighbors.com](http://helpingneighbors.com).



# Our Neighborhood Service Centers serve the 8 counties of Northeast Tennessee

## 1. Bristol Neighborhood Service Center

713 Volunteer Parkway, Suite G, Bristol, TN 37620

## 2. Carter County Neighborhood Service Center

1739 Highway 19E, Elizabethton, TN 37643

## 3. Greene County Neighborhood Service Center

1128 Tusculum Boulevard, Office C, Greeneville, TN 37745

## 4. Hancock County Neighborhood Service Center

1197 Main Street, Sneedville, TN 37869

## 5. Hawkins County Neighborhood Service Center

904 East Main Street, Suite 1, Rogersville, TN 37857

## 6. Johnson County Neighborhood Service Center

784 South Shady Street, Mountain City, TN 37683

## 7. Kingsport Neighborhood Service Center

301 Louis Street, Kingsport, TN 37660

## 8. Unicoi County Neighborhood Service Center

1413 N Main Avenue, Erwin, TN 37650

## 9. Washington County Neighborhood Service Center

125 E Jackson Boulevard, Suite 11A, Jonesborough, TN 37659



If you need assistance, we encourage you to visit one of the Neighborhood Service Centers located throughout our region. The centers are open Monday through Friday, from 8am to 4:30pm, and closed all federal holidays.



To contact your Neighborhood Service Center call **(423) 246-6180**.

Follow the prompts to reach the center in your county.



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