

LIHEAP

Energy Assistance Program



About the Program

LIHEAP (Low-Income Home Energy Assistance Program) helps eligible families with energy costs, including electric, wood, coal, oil, gas, LP gas, and kerosene. Assistance ranges from \$300 to \$800 and is paid directly to your utility provider to be credited to your account.

When applying, you must complete the brief demographic section before continuing to the THDA application page. If you qualify, you will receive an email from SmartSimple/THDA, so a valid email address is essential.

Once our finance department receives your processed application, funding is requested from the Tennessee Housing Development Agency (THDA) so your account can be credited. Because we serve eight counties and process many applications, processing may take time.

Income Requirements

Household Size	Monthly/Yearly Income Limit
1	\$2,738 / \$32,861
2	\$3,581 / \$42,973
3	\$4,423 / \$53,084
4	\$5,266 / \$63,196
5	\$6,108 / \$73,307
6	\$6,951 / \$83,418
7	\$7,109 / \$85,314
8	\$7,267 / \$87,210

Important: Please continue to pay your energy bill while your application is being processed to avoid disconnection.

You Will Need to Provide

- A valid email address for all applicants
- Acceptable government-issued ID for the applicant.
- Original copies of all household members social security cards.
- Energy usage history for the past 12 months for all LIHEAP supported utilities (or, if less than 12 months, based on the client's duration at their address.)
- ALL Income documentation for the past 30 days.
- Household members claiming zero income: If any family members age 18 or older and not attending high school are reporting no income, the applicant must submit a single Verification of Income and Expense form that includes information for all such individuals.

We cannot process an application without ALL required documentation.

APPLY HERE



For more information call (423) 246-6180
or visit helpingneighbors.com.



Upper East Tennessee
Human Development Agency

Our Neighborhood Service Centers serve the 8 counties of Northeast Tennessee

1. Bristol Neighborhood Service Center

713 Volunteer Parkway, Suite G, Bristol, TN 37620

2. Carter Co. Neighborhood Service Center

1739 Highway 19E, Elizabethton, TN 37643

3. Greene Co. Neighborhood Service Center

1325 Kingsport Hwy, Greeneville, TN 37743

4. Hancock Co. Neighborhood Service Center

1197 Main Street, Sneedville, TN 37869

5. Hawkins Co. Neighborhood Service Center

904 East Main Street, Suite 1, Rogersville, TN 37857

6. Johnson Co. Neighborhood Service Center

784 South Shady Street, Mountain City, TN 37683

7. Kingsport Neighborhood Service Center

301 Louis Street, Kingsport, TN 37660

8. Unicoi Co. Neighborhood Service Center

201 S Main Avenue, Erwin, TN 37650

9. Washington Co. Neighborhood Service Center

125 E Jackson Boulevard, Suite 11A, Jonesborough, TN 37659



If you need assistance, we encourage you to visit one of the Neighborhood Service Centers located throughout our region.



To contact your Neighborhood Service Center call (423) 246-6180.

Follow the prompts to reach the center in your county.



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